

Attachment II: Logical Framework

Narrative Summary	Objectively verifiable Indicator	Means of Verification	Assumption
<p>Goal: Improve transparency and accountability of public service institutes by keeping the demand- supply chain of information and service increasingly operative.</p>			
<p>Outcome: 1. Service providers become more capable and prepared to deliver information and services to the people particularly marginalized groups including women.</p>	<ul style="list-style-type: none"> • 100% of targeted service providers get primary knowledge about RTI Act and whistle blower protection act by the period of 2020. • People receive better quality of services from the providers. 	<ul style="list-style-type: none"> • Previous project completion report ('Promoting Citizens' Access to Information' project supported by COPE, MJF) • National RTI Survey report • Current project completion report 	<ul style="list-style-type: none"> • Information and service providers will be supportive. • Social and political stability will continue.
<p>2. Target beneficiaries are more aware and empowered to claim information and service form the authorities.</p>	<ul style="list-style-type: none"> • 30% of targeted citizens aware about RTI Act 2009 by the period of 2020. • 30% higher number of targeted citizens can tell about key components and benefits of RTI Act 2009 by the end of the project. • Number of RTI applicants increased by 10 % at the end of the project. 	<ul style="list-style-type: none"> • Previous project completion report ('Promoting Citizens' Access to Information' project supported by COPE, MJF) • National RTI Survey report • Current project completion report 	<ul style="list-style-type: none"> • Beneficiaries and the community will cooperate • Social and political stability will continue

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3. Policy planners are in a better position to make the governance tools more operative.	<ul style="list-style-type: none"> • Information Commission and Cabinet Division facilitated to take minimum 2 initiatives for better use of the governance tools 	<ul style="list-style-type: none"> • Correspondence and communications with IC and CD. • Newspaper report. • Project completion report 	IC and CD will extend support
1.1. Capacity of grassroots level service providers on citizens' right of access to information and services WBPA enhanced	<ul style="list-style-type: none"> • 264 authorities and government officials and selected women members of Union Parishad clarification on right of access to information and services, Whistle Blower Protection Act • 1 Project sharing meeting with DC and UNO office • 1 Press briefing on the project organized 	<ul style="list-style-type: none"> • Event report • Attendance sheet • Quarterly report • Annual report • Project completion report 	Government officials and UP secretaries will cooperate
2.1. Community support groups formed / activated to promote right of access to information and services. Support provided to around 300 RTI requesters.	<ul style="list-style-type: none"> • JANAK formed and activated in 8 upazilas involving community members • 176 meeting organized for JANAK members 	<ul style="list-style-type: none"> • Project activity report • List of JANAK members • Meeting Minutes 	Community will show interest

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<p>2.2. Youth groups mobilized to promote right of access to information and services</p>	<ul style="list-style-type: none"> • One e-learning mobile app developed and operative • Onweb-basede-learning platform developed and operative • 1 Boot camp organized involving 50 youths • 2 workshops in universities on introducing governance tools involving 200 students 	<ul style="list-style-type: none"> • Project activity report • App is in place • Quarterly report • Annual report • Project completion report 	<p>Girls and boys will feel interested and come forward to participate</p>
<p>2.3. Awareness on citizens’ right of access to information and services increased among people, particularly the excluded and marginalized groups including women.</p>	<ul style="list-style-type: none"> • 8 public gathering organized involving 50 in each on average. • One Easy learning book on RTI for youth produced and 5,000 copies printed and distributed • Awareness raising materials produced and distributed 	<ul style="list-style-type: none"> • Event report • Copies of video, promotional and publications • Newsletter Distribution list • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • Citizens will be supportive • Creative and technical expertise for audio and visual production will be available
<p>2. 4. Support given to information providers and seekers through RTI help desk. Around 500 RTI applications submitted all over the country through this support.</p>	<ul style="list-style-type: none"> • 2000 information seekers received help in RTI application procedure from the desk 	<ul style="list-style-type: none"> • RTI help desk register 	<ul style="list-style-type: none"> • Information providers and seekers will ask for support from the help desk

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2.5. Accountability of service providing institutions increased through using Social Accountability Tools	<ul style="list-style-type: none"> • One Social Audit conducted in 1 locations and result disseminated among 100 citizens. 	<ul style="list-style-type: none"> • Social Audit report • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • Community leaders will be interested • Public representatives and government officials will cooperate
3.1. Key public institute stakeholders engaged in quality improvement of public services	<ul style="list-style-type: none"> • A Project presentation meeting arranged • Periodical project briefing with Information Commission and Cabinet Division arranged • Organize study circle with information commission and RTI forum members arranged 	<ul style="list-style-type: none"> • Event report • Project report • Meeting minutes • Annual report 	<ul style="list-style-type: none"> •
3.2. Governance tools used more effectively through enhanced capacity of Government and NGOs.	<ul style="list-style-type: none"> • A Template on web-based disclosure of information developed • Strategy on Whistle Blower Protection Act produced • Complaint, hearing and decisions in IC analyzed periodically 	<ul style="list-style-type: none"> • Web-based Template on information disclosure. • Strategy on Whistle Blower Protection Act. • Periodical report on IC hearing. • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • CD and IC will be interested and supportive • NGOs will be pro-active

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<p>3.3. Oversight of governance tools done through analysis and studies.</p>	<ul style="list-style-type: none"> • One political mapping conducted • A youth perception survey on RTI • Study on 2nd generation Citizen Charter conducted 	<ul style="list-style-type: none"> • Report on political mapping • Analysis report on IC hearing • Study report on RTI for youth • Study report on 2nd generation Citizen Charter • quarterly report • annual report • Project completion report 	<ul style="list-style-type: none"> • Parliamentarians and political leaders will cooperate • IC will be cooperative and helpful
<p>3.4. Advocacy at the legislative level to enhance supervisory role of lawmakers in implementation of RTI Act</p>	<ul style="list-style-type: none"> • One Parliamentary Caucus formed 	<ul style="list-style-type: none"> • Minutes of meeting • News clips 	<ul style="list-style-type: none"> • Parliamentarians and parliament secretariat will cooperate